As you know, Langston University implemented a change in the loan refund process for the 2020 Spring semester. Refunds are now issued via direct deposit into your personal bank account or by mail to your mailing address on file in the Registrar's Office. BankMobile, now Customers Bank, welcomes the opportunity for you to continue with Customers Bank for your banking services. Students who would like to continue utilizing their Customers Bank accounts may do so by following the instructions below to provide their Customers Bank account number and routing information:

Sign Up For Direct Deposit Online

- Log into Banner at my.langston.edu with your Lion-key credentials.
- Click on "My Online Billing."
- Click "Personal Profile" (on the right).
- Add your personal banking account number and routing information.
- Check box for refund options.
- Email notification will be sent when a refund processes.

For your convenience, please is a link to a Customers Bank supported website which shall set forth the various continuation options available to Institution students <u>https://bankmobilevibe.com/deposit-options/</u>.

Should you have questions or need additional information, please contact Student and Employee Services at (405) 466-3212 or <u>luses@langston.edu</u>.