

**Langston University
Student Satisfaction Survey
Fall 2013**



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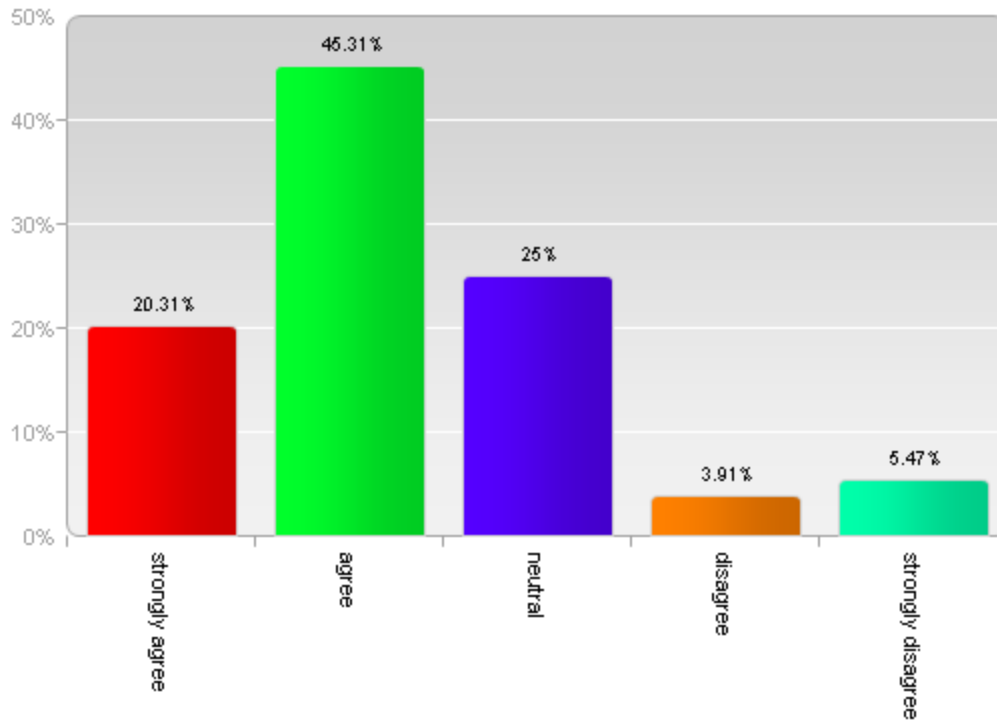
Student Satisfaction Survey

During the fall of 2013 a survey was administered to all current Langston University Students. The survey was designed to measure students' levels of satisfaction with the both the academic and operational experiences of the University.

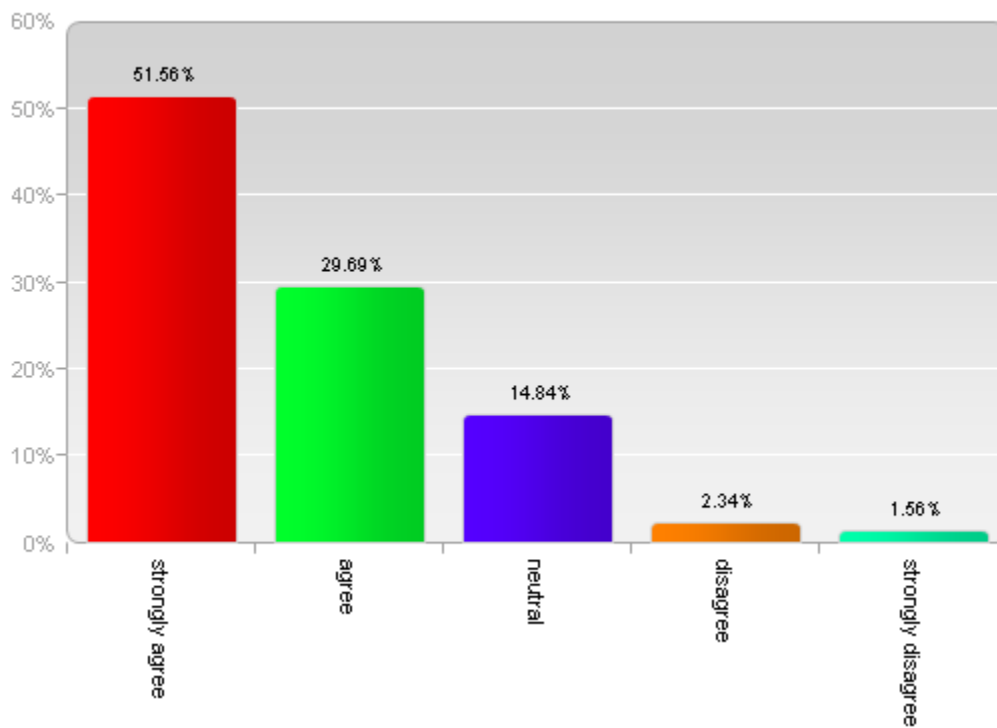
Twenty-eight (28) questions were asked of all students and nine (9) additional questions related to housing issues were asked of students who attend school on the Langston Campus. Questions ranged from topics such as the knowledge and expertise of the faculty to the quality of campus life.

One hundred twenty eight students (n=128) completed the online survey. Responses to all questions possessed a confidence interval (i.e., a measure of reliability) of at least 95%.

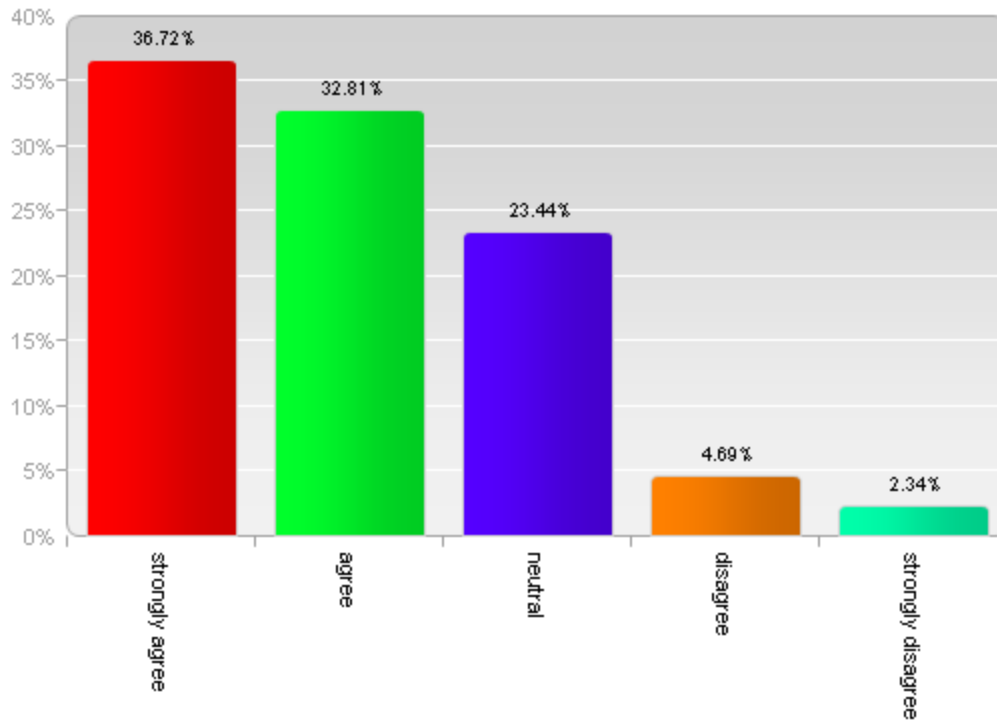
Q1. Admission recruiters accurately portray the campus in their recruiting practices.



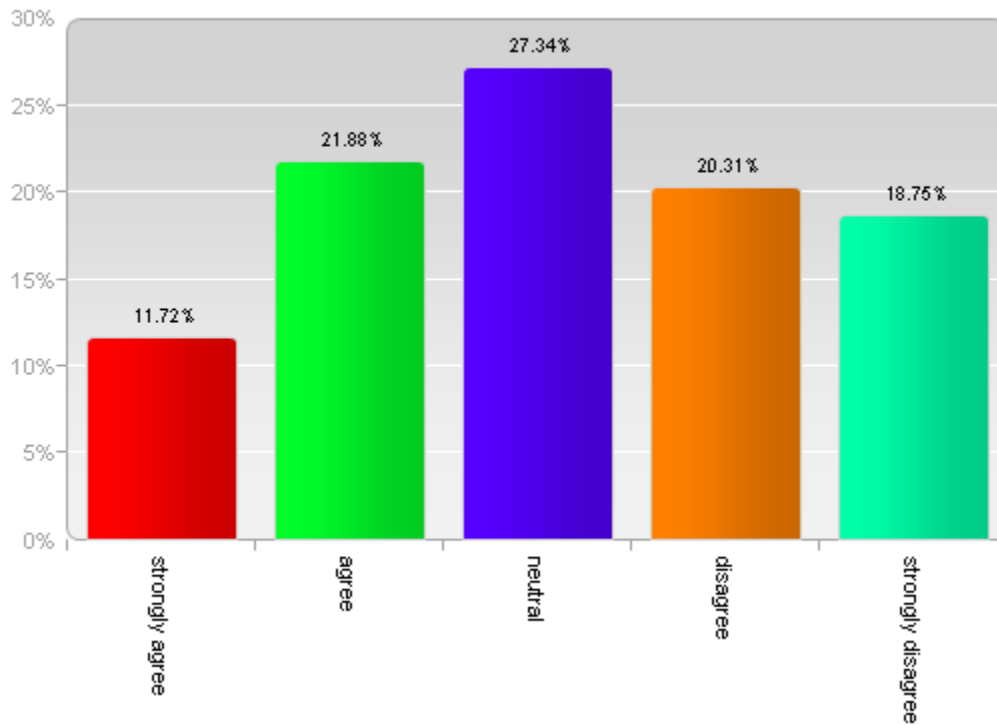
Q2. My academic advisor is approachable.



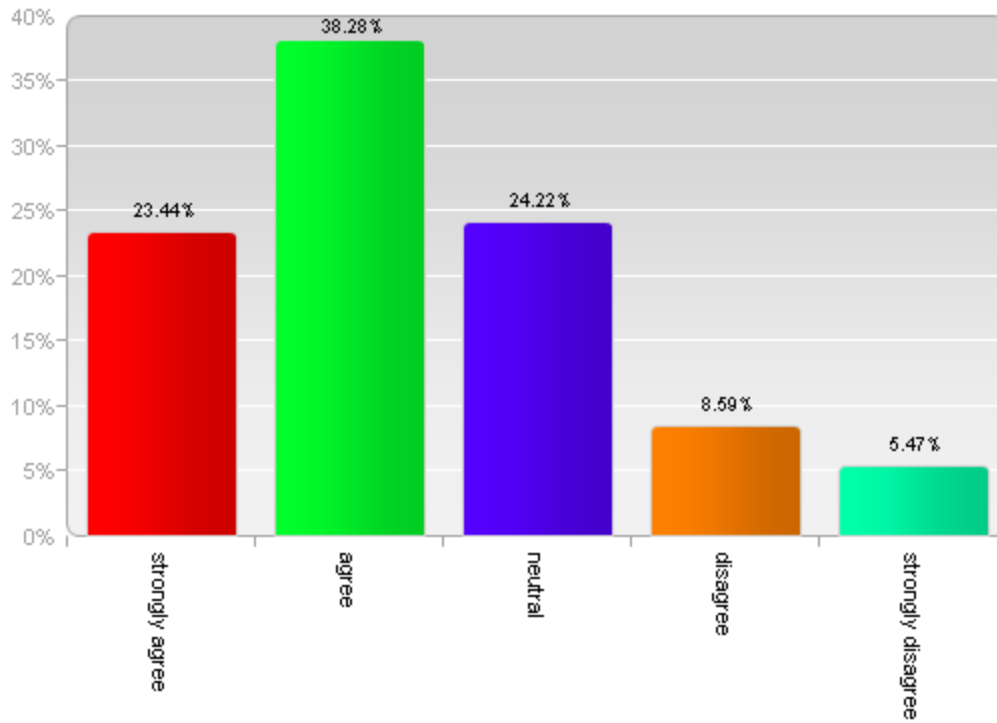
Q3. Support staff (for example, librarians, bookstore clerks, cafeteria workers) is helpful.



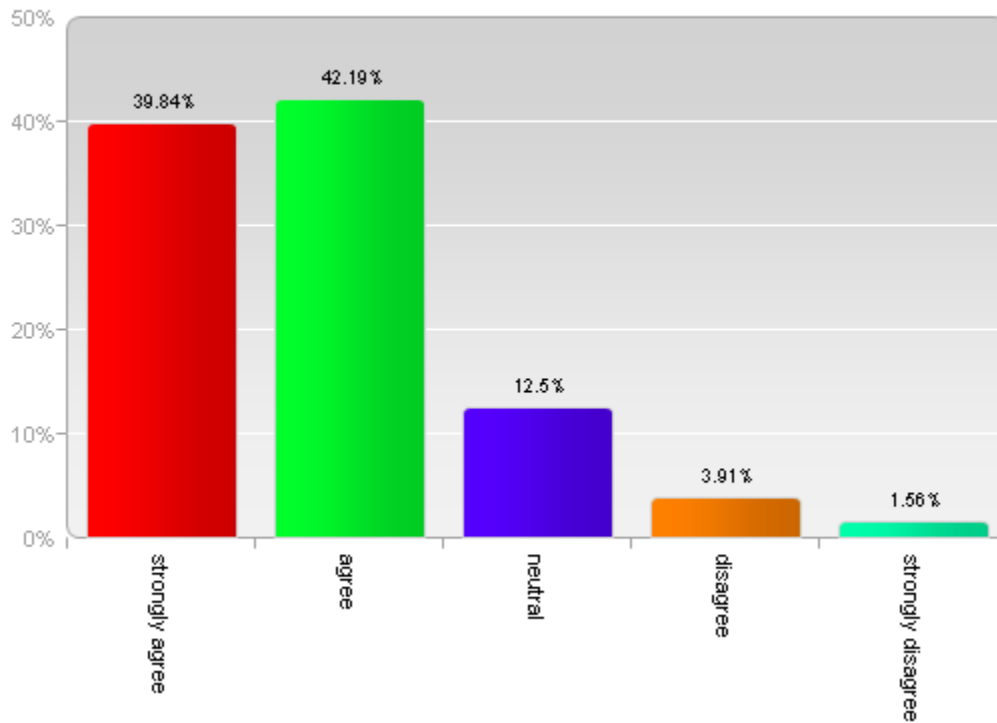
Q4. The financial aid staff is helpful and knowledgeable about financial aid procedures.



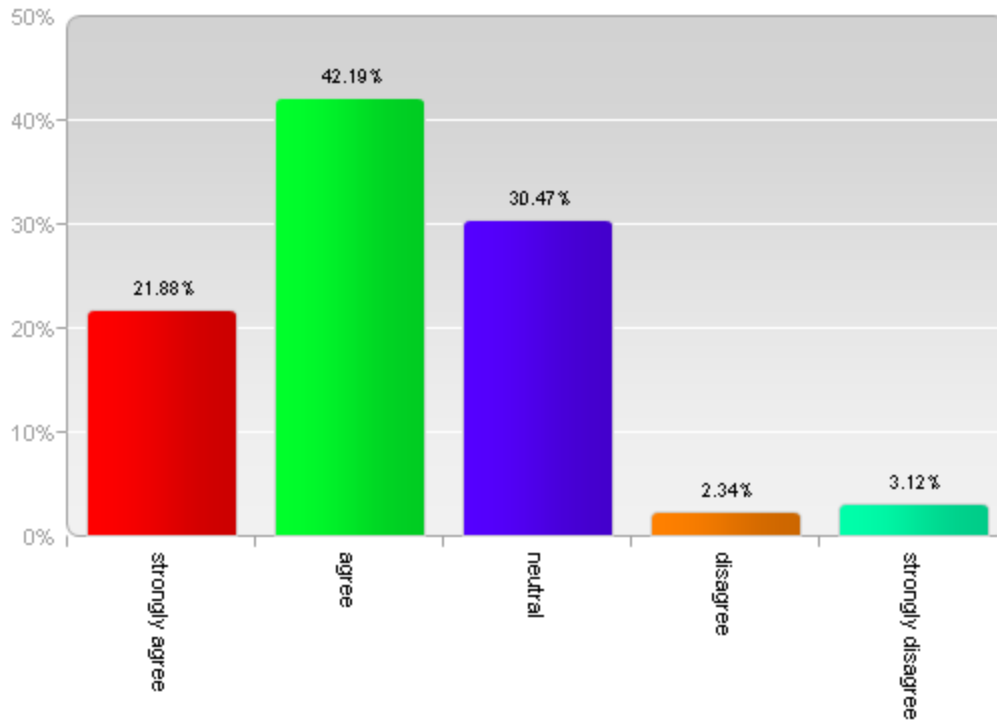
Q5. I have been able to register for classes I need with few conflicts.



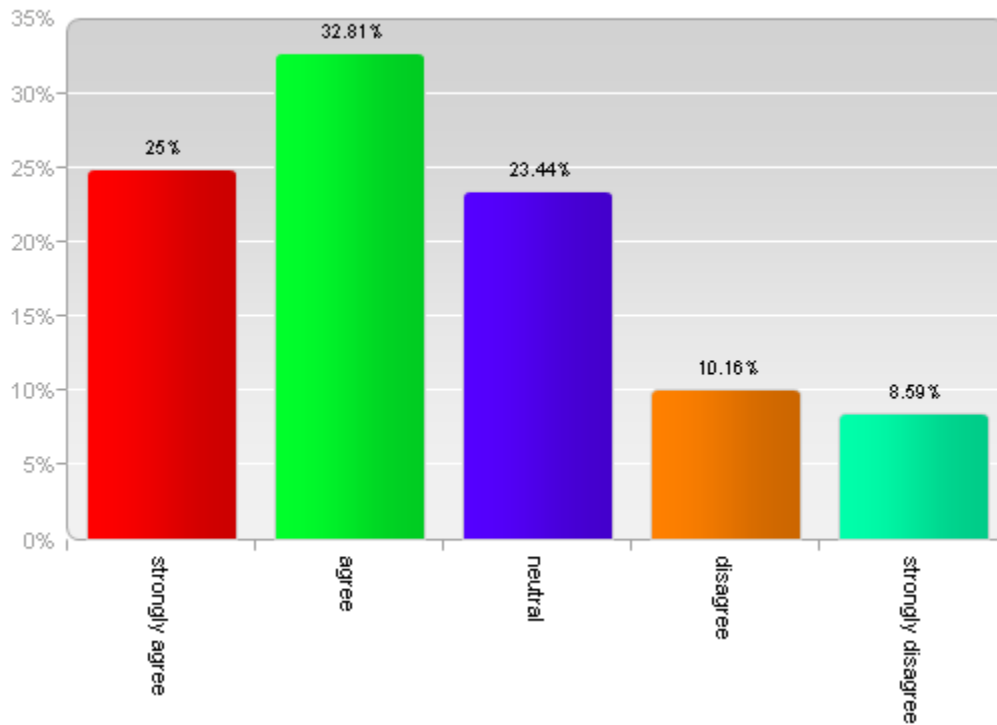
Q6. Library resources and services are adequate.



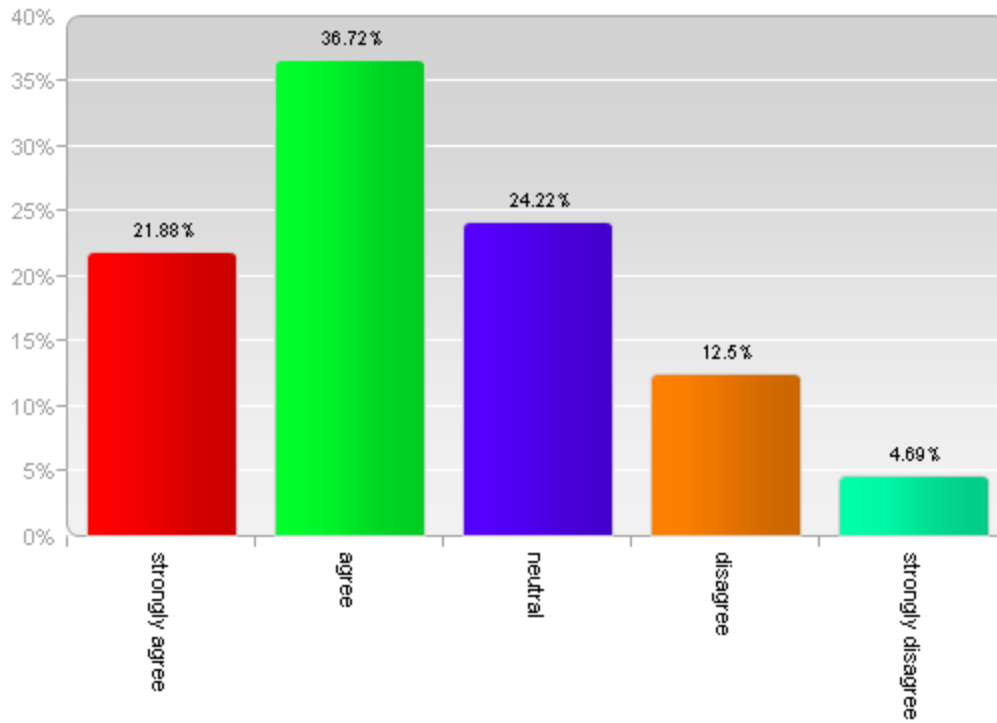
Q7. The student handbook provides helpful information about Langston.



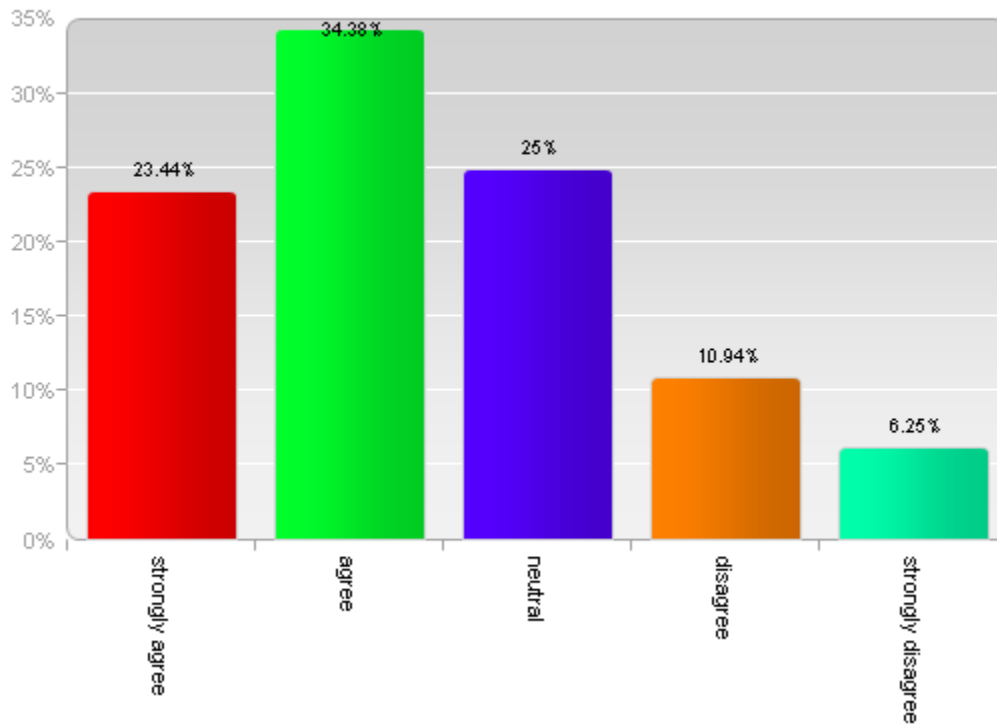
Q8. I generally know what is happening on campus (e.g., events, programs, activities, etc).



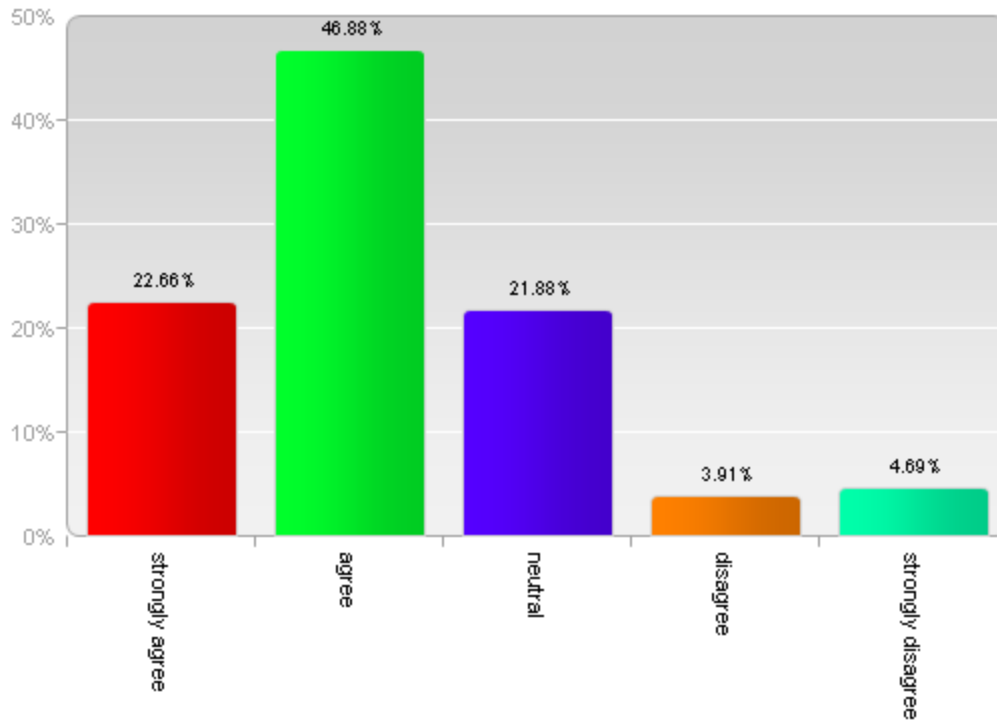
Q9. It is easy to get involved in campus organizations.



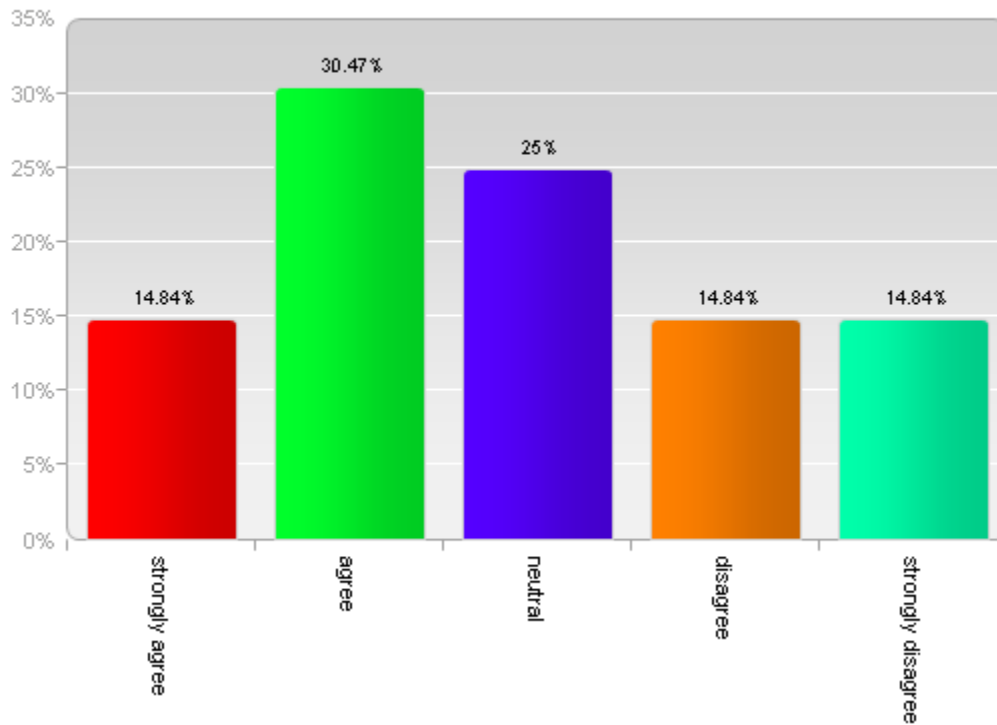
Q10. The athletic programs contribute to a strong sense of school spirit.



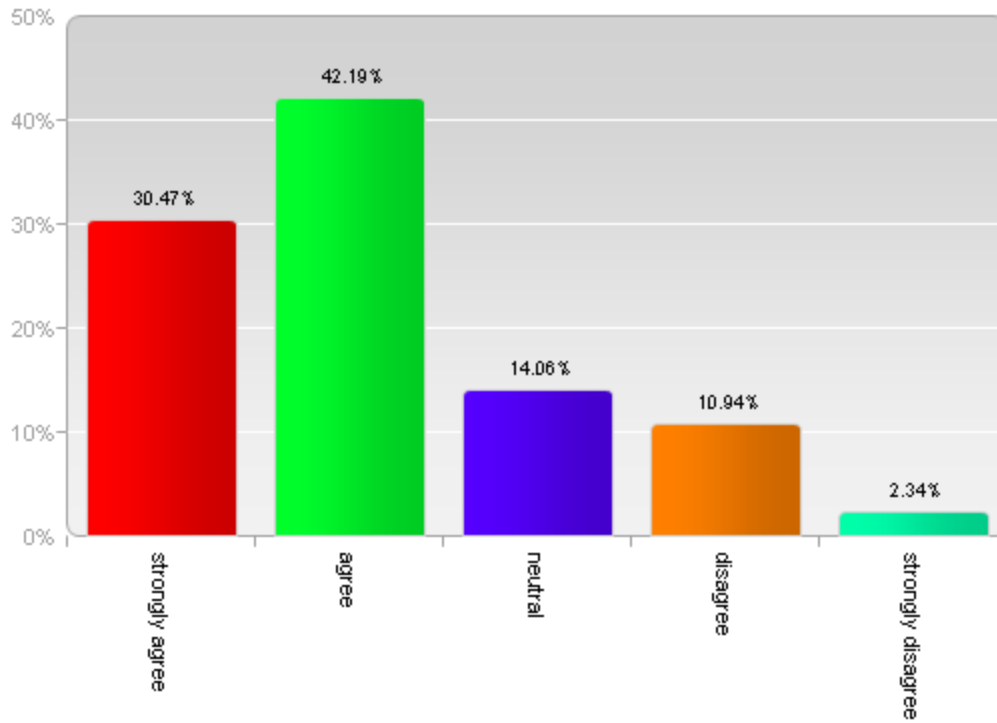
Q11. The campus is safe and secure.



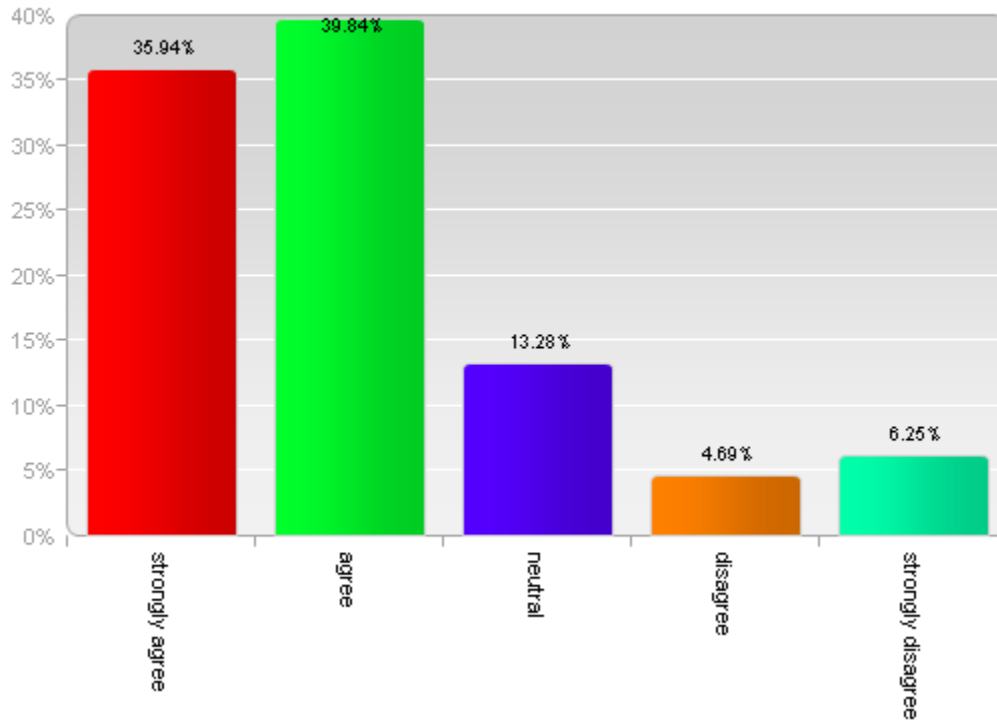
Q12. The amount of student parking is adequate.



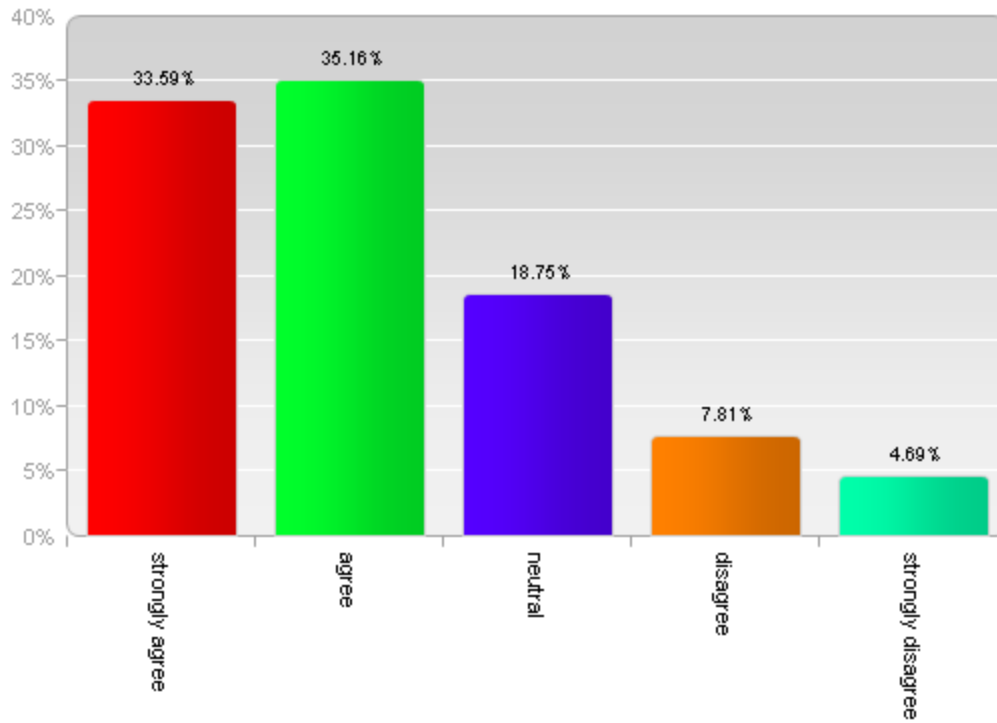
Q13. Computer labs are adequate and accessible.



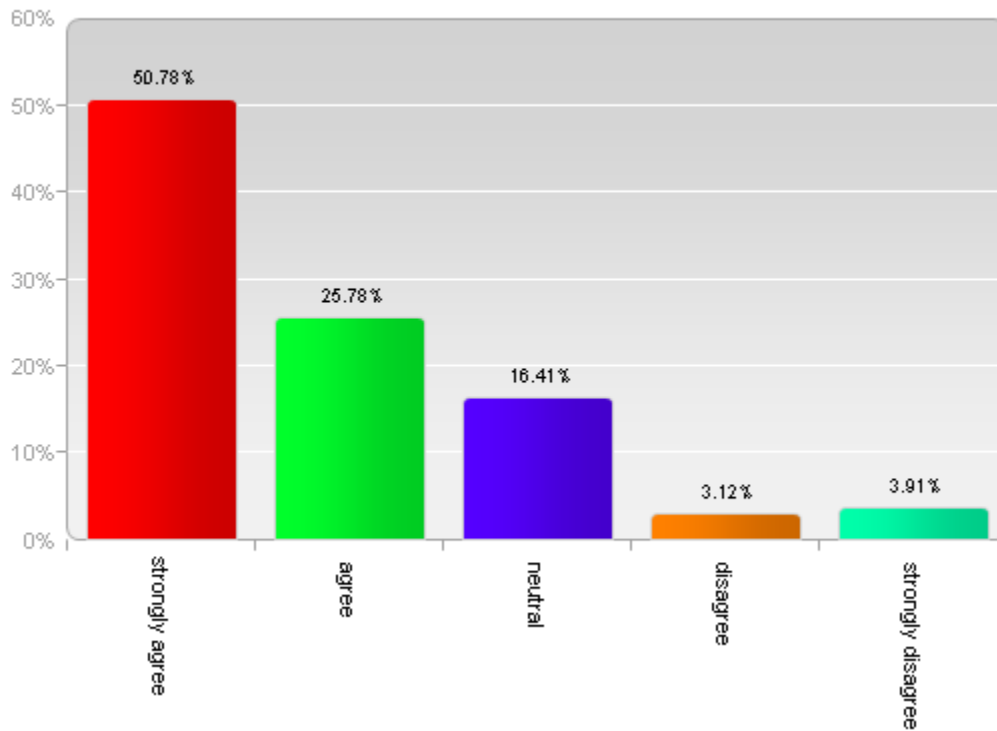
Q14. On the whole, the campus is well-maintained (e.g., cleanliness of buildings and grounds, etc).



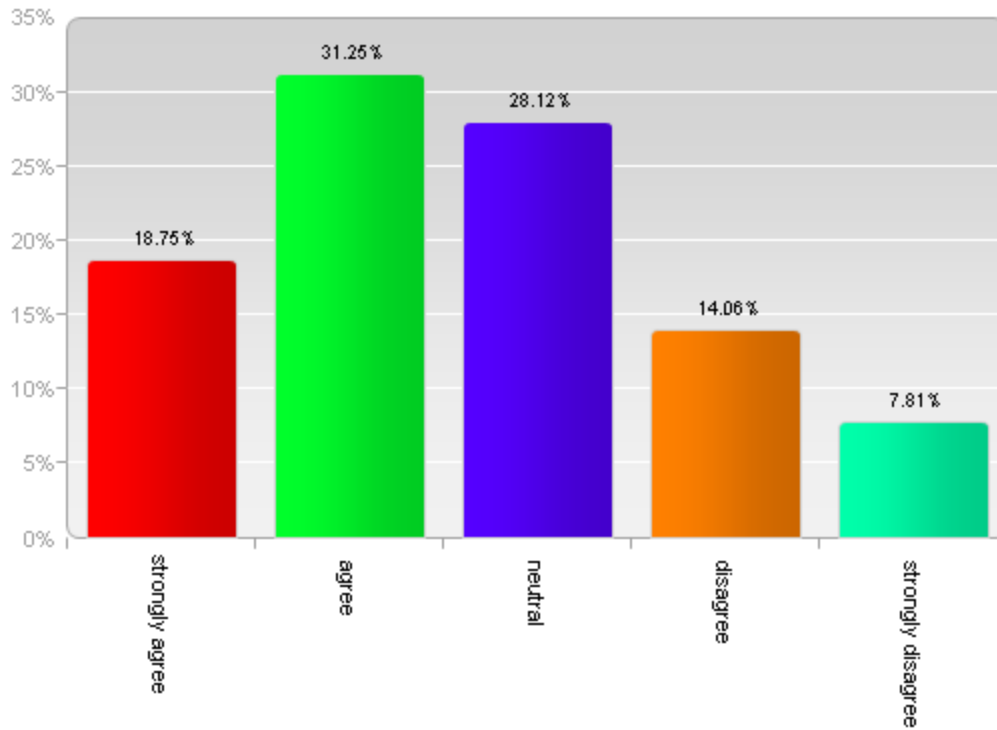
Q15. I feel a sense of belonging at Langston.



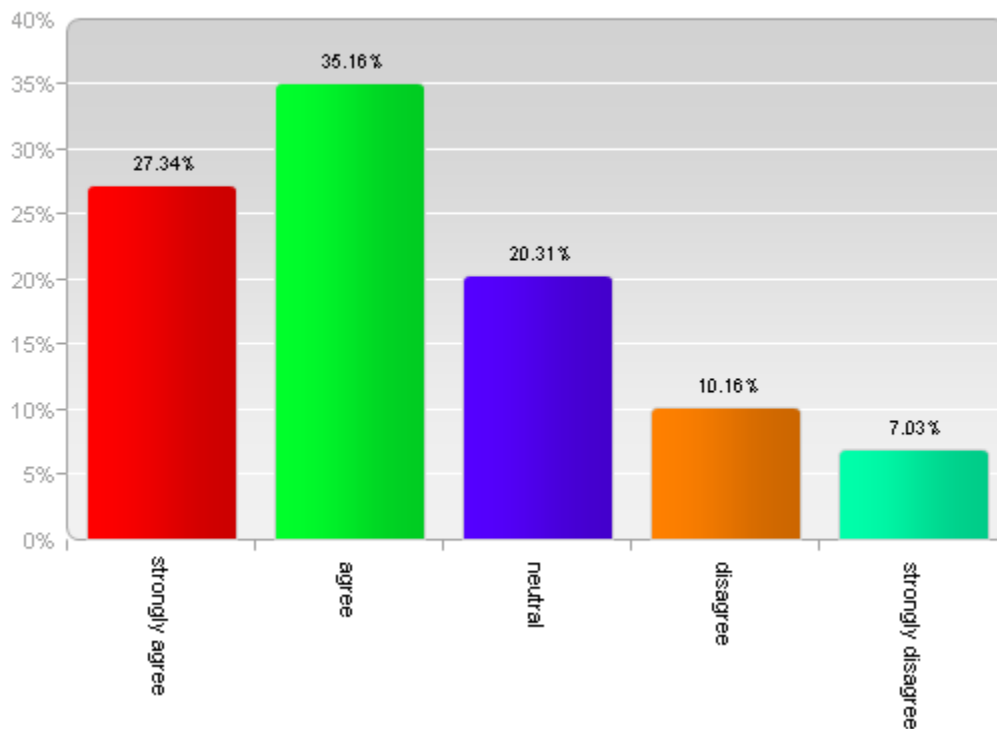
Q16. I am proud to be a Lion!



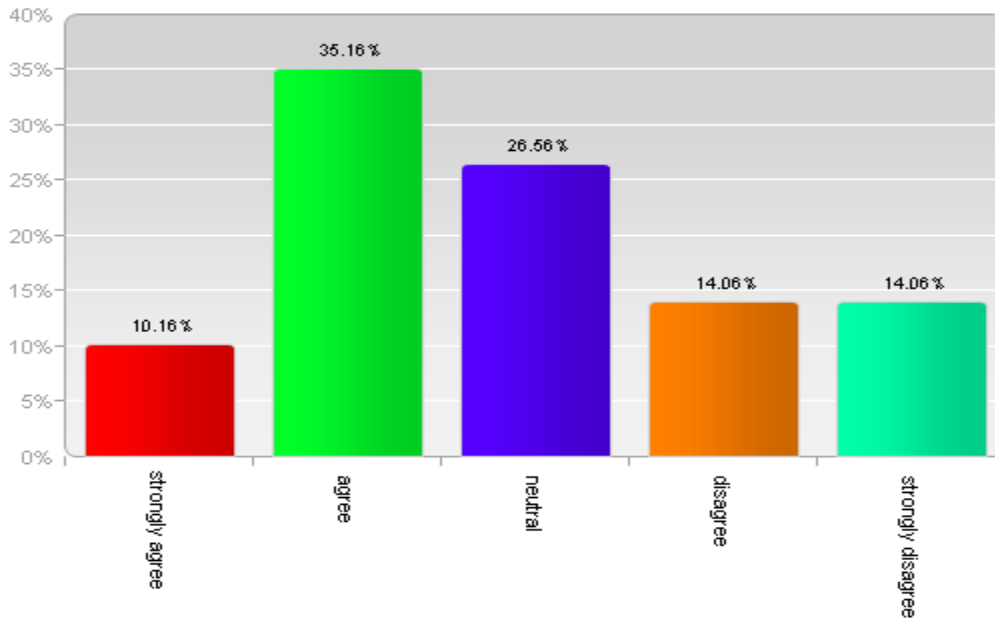
Q17. Langston has a good reputation within the community.



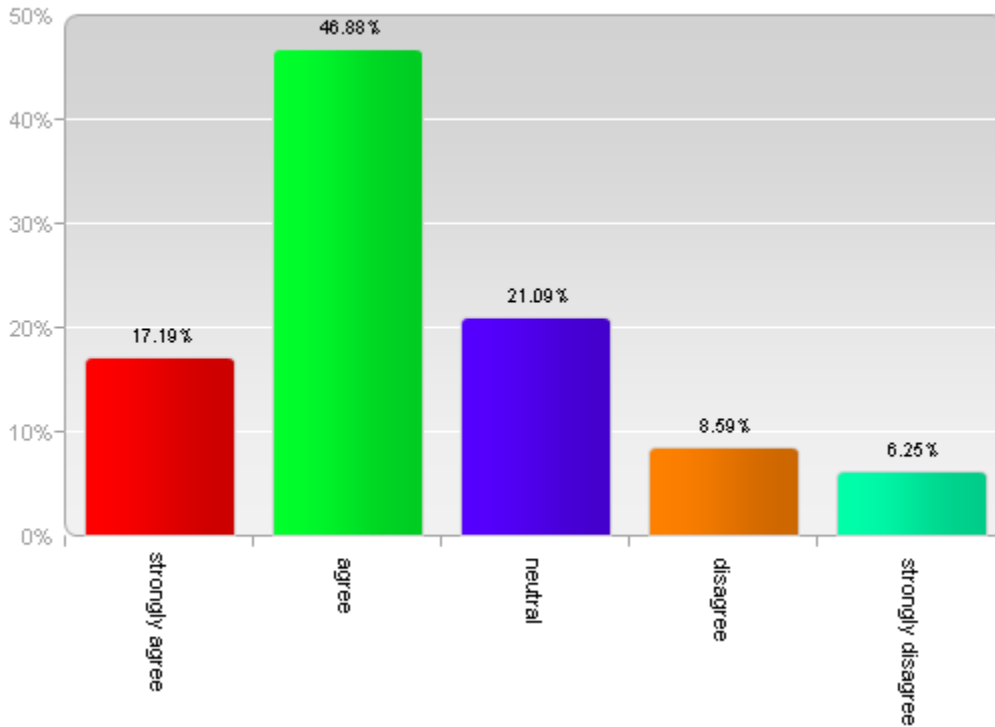
Q18. Langston cares about students as individuals.



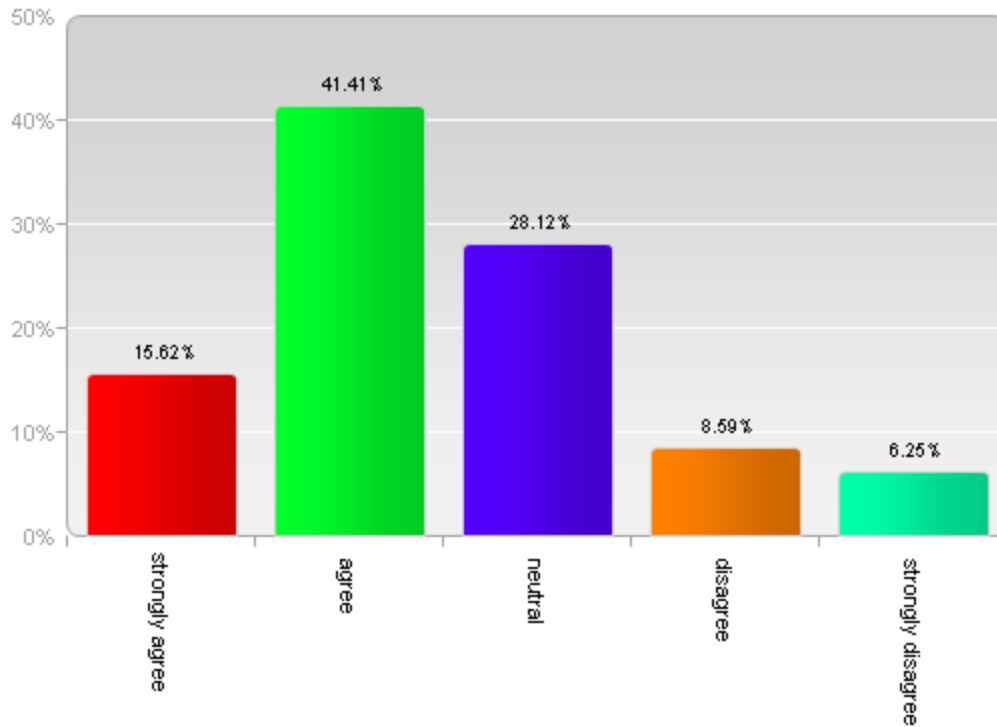
Q19. Tuition and fees are reasonable.



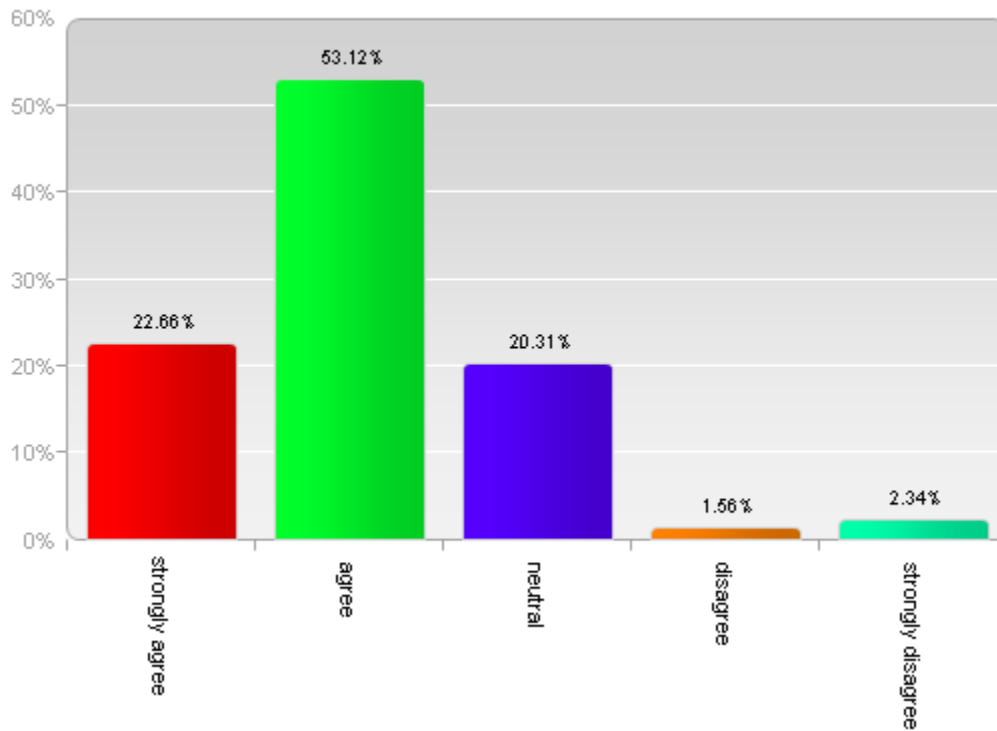
Q20. Faculty members are fair and unbiased in their treatment of individual students.



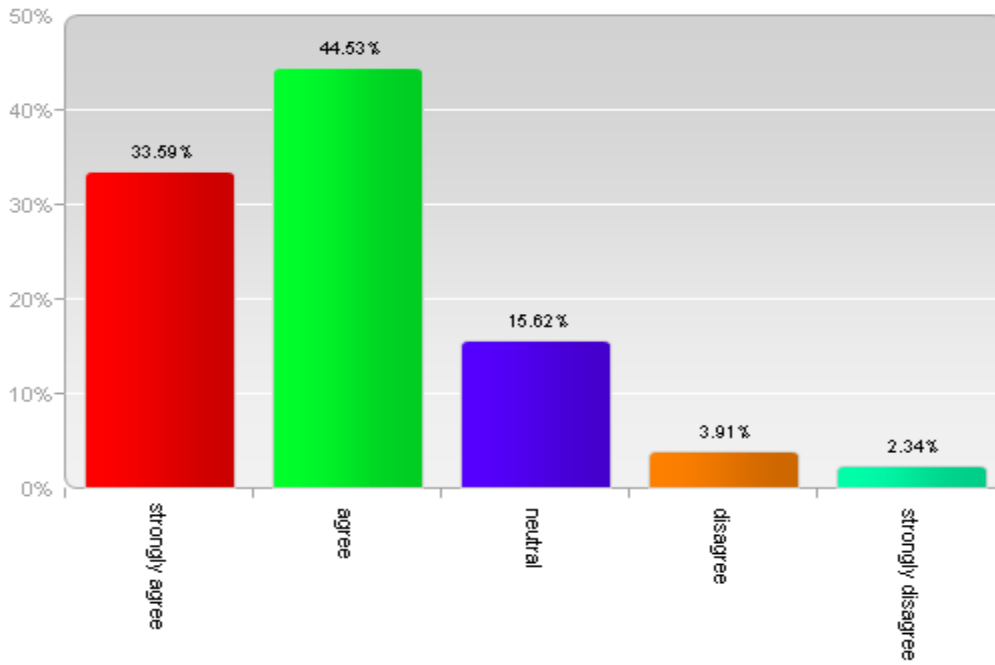
Q21. Faculty members provide timely feedback about student progress in class.



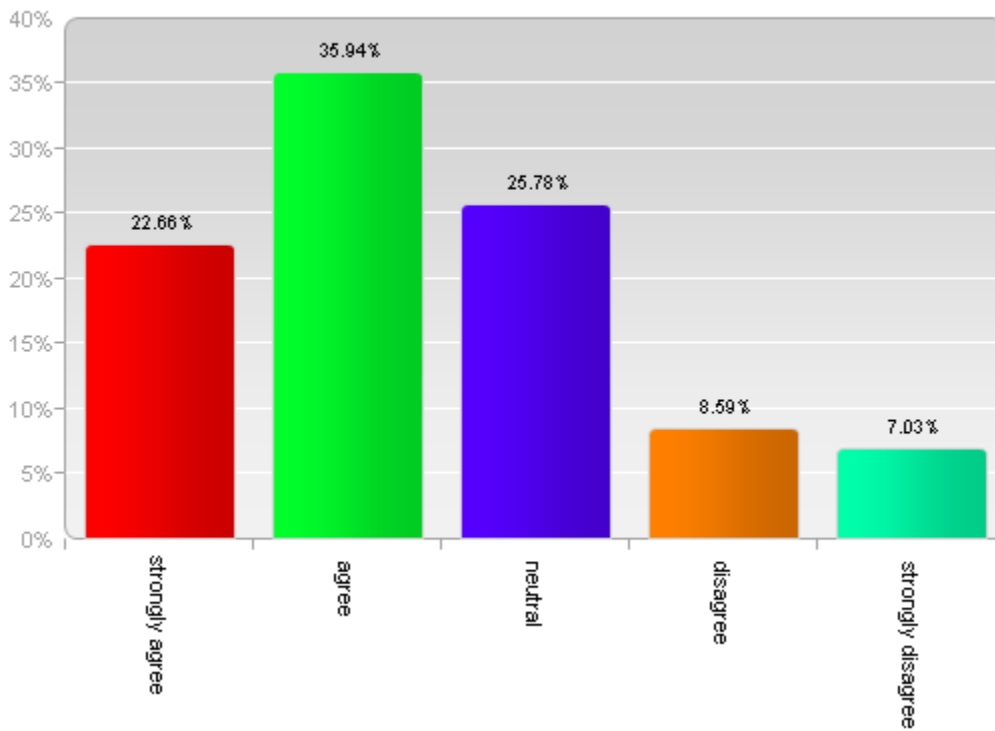
Q22. Faculty members are available after class and during office hours.



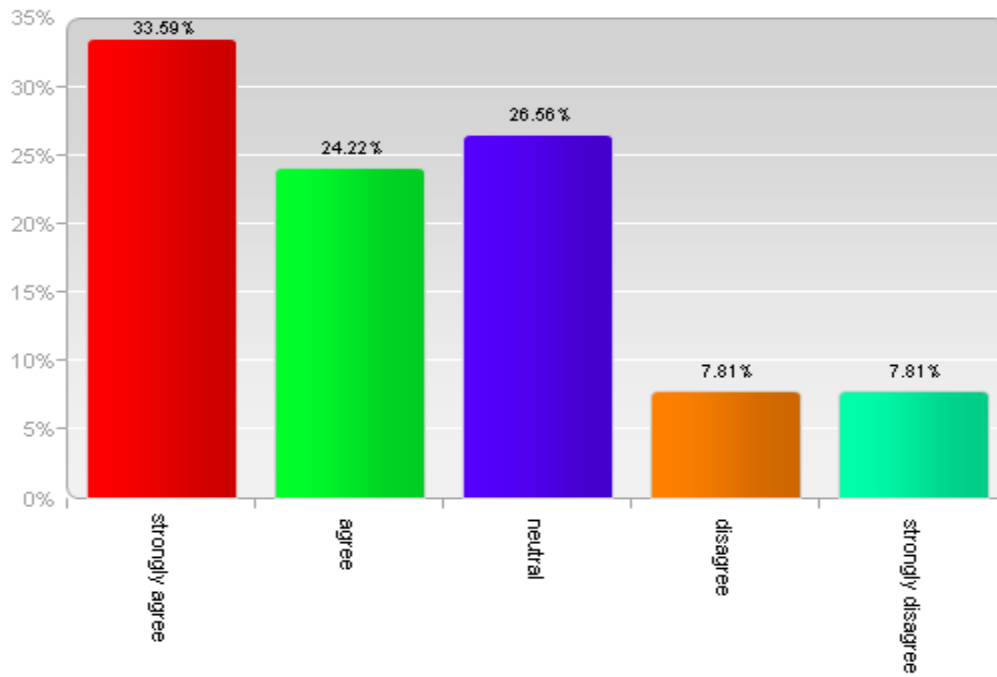
Q23. Faculty members are knowledgeable in their fields.



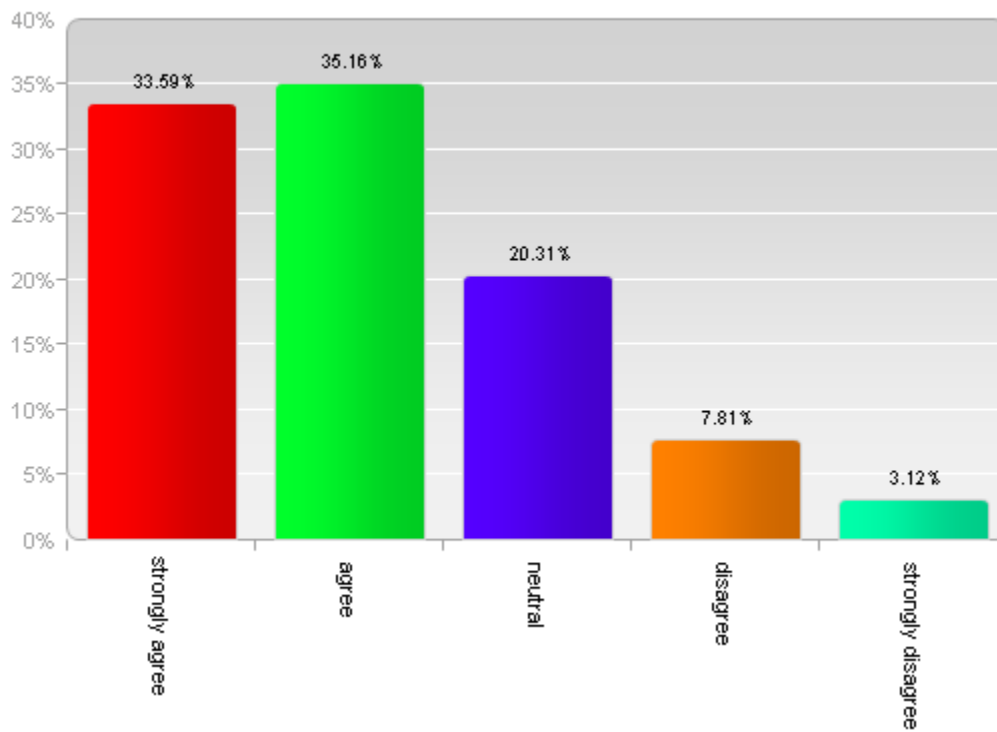
Q24. The quality of instruction in my classes is excellent.



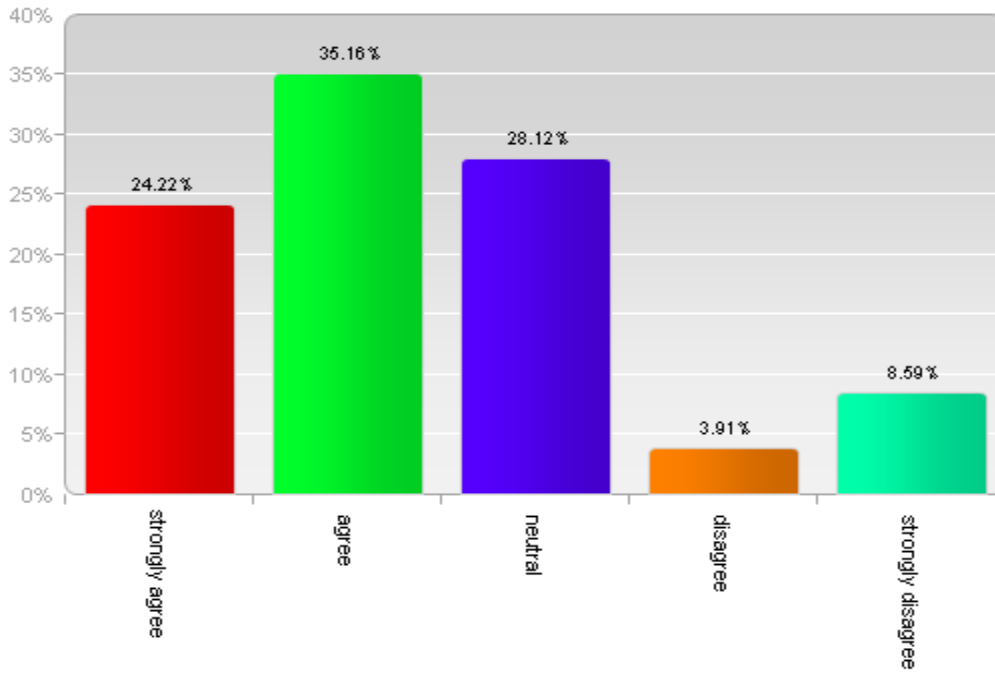
Q25. If I had the opportunity to choose again, I would still choose to attend Langston.



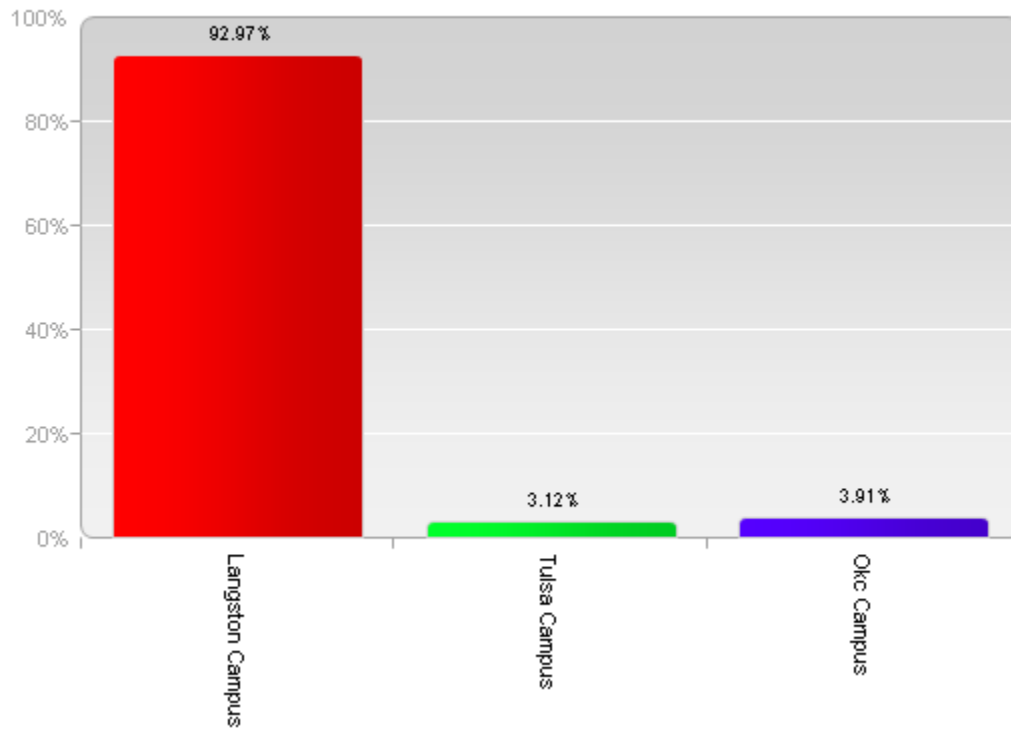
Q26. I frequently check my Langston email.



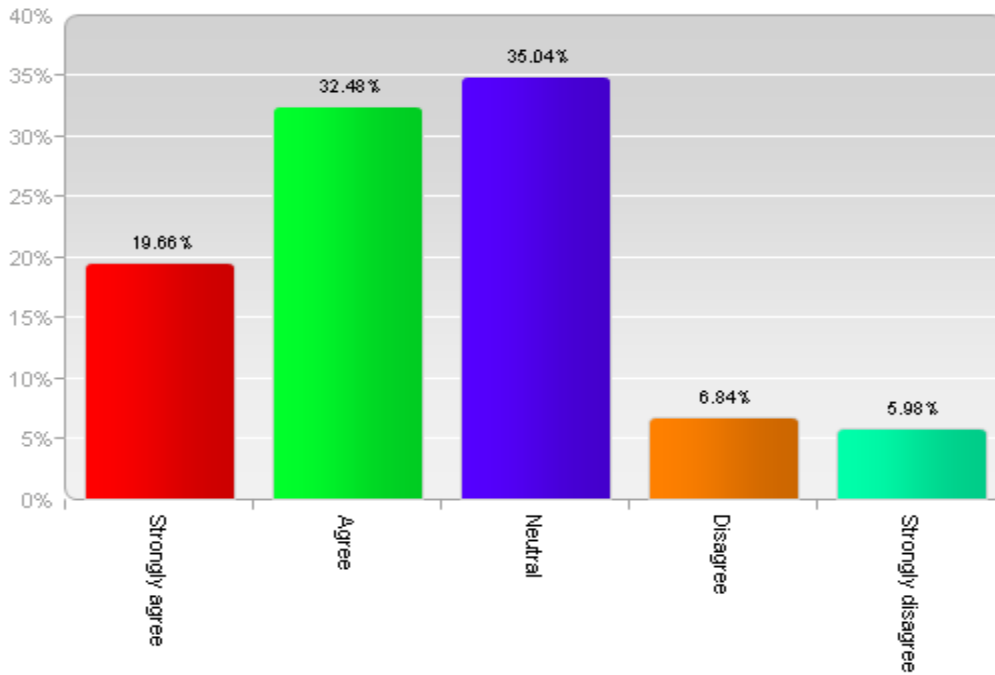
Q27. The Langston Police Department maintains a safe environment on campus.



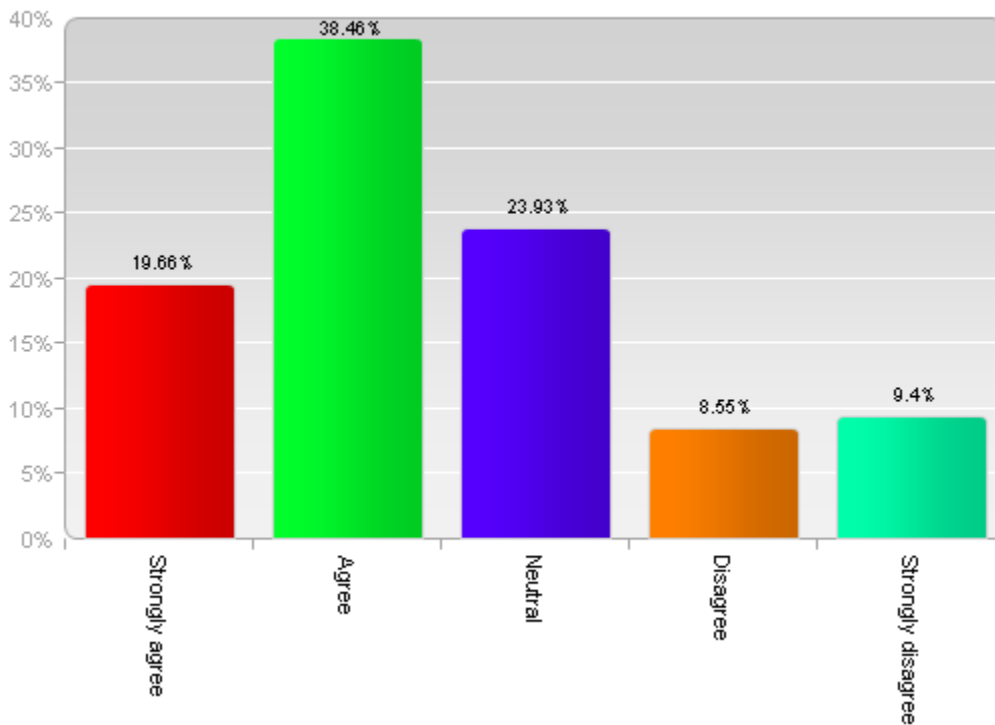
Q28. Which campus do you attend?



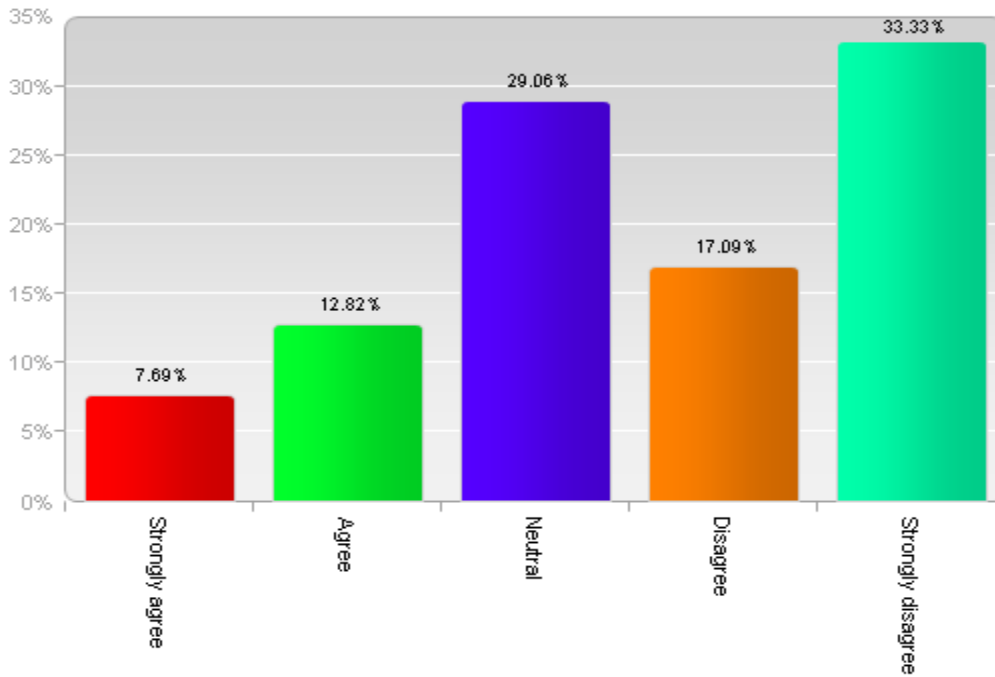
Q29. Langston Campus Only - Residence hall policies and procedures are reasonable.



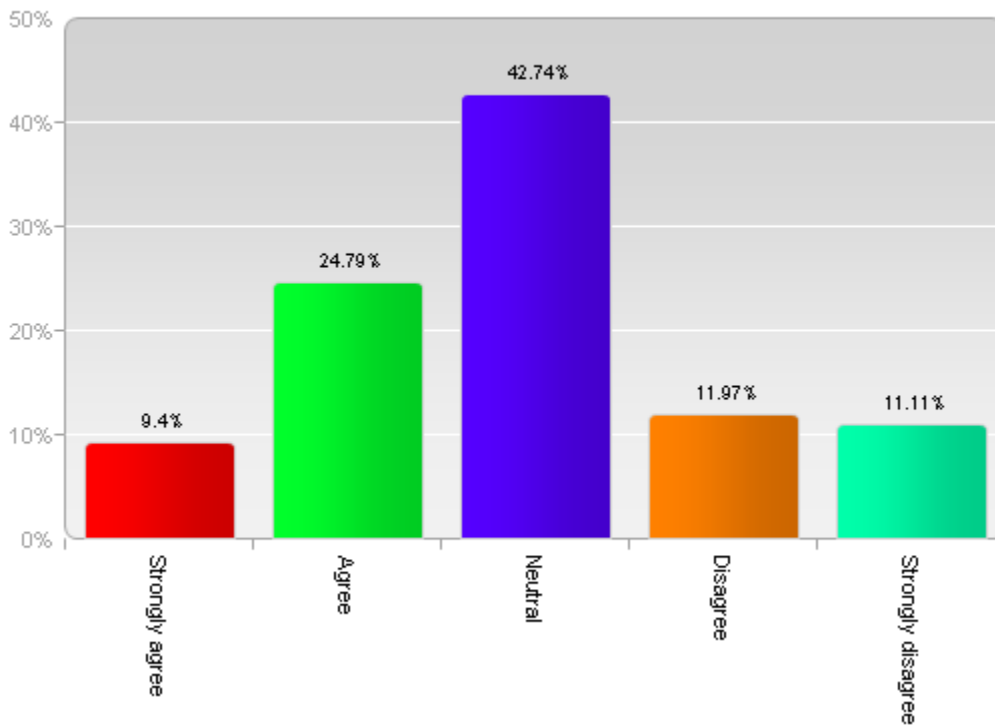
Q30. Langston Campus Only - Living conditions in the residence halls are comfortable.



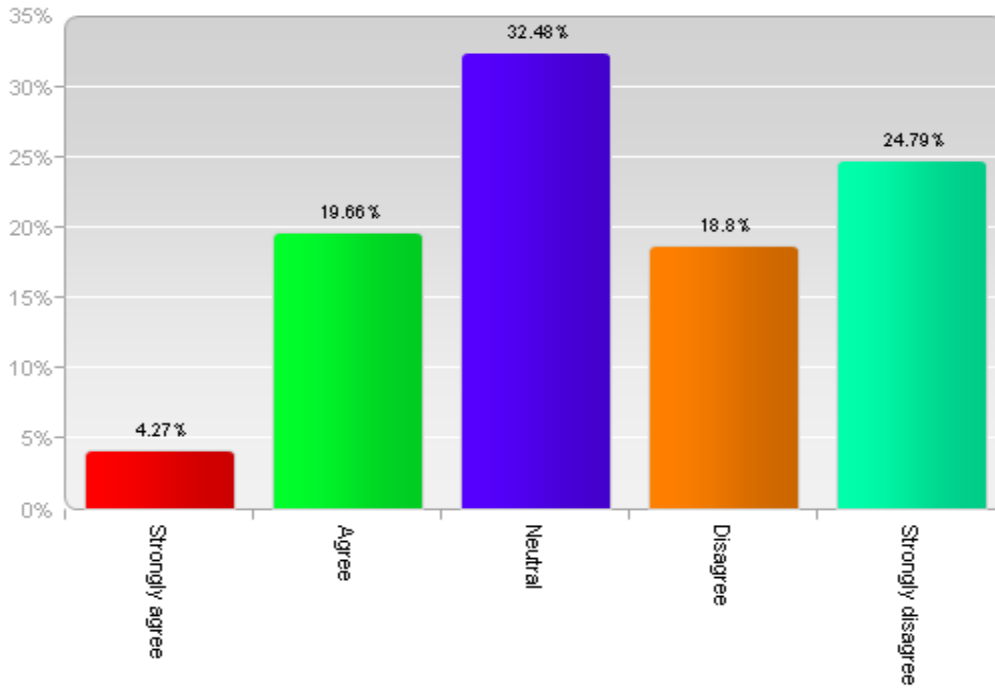
Q31. Langston Campus Only - The variety of food available in the cafeteria is good.



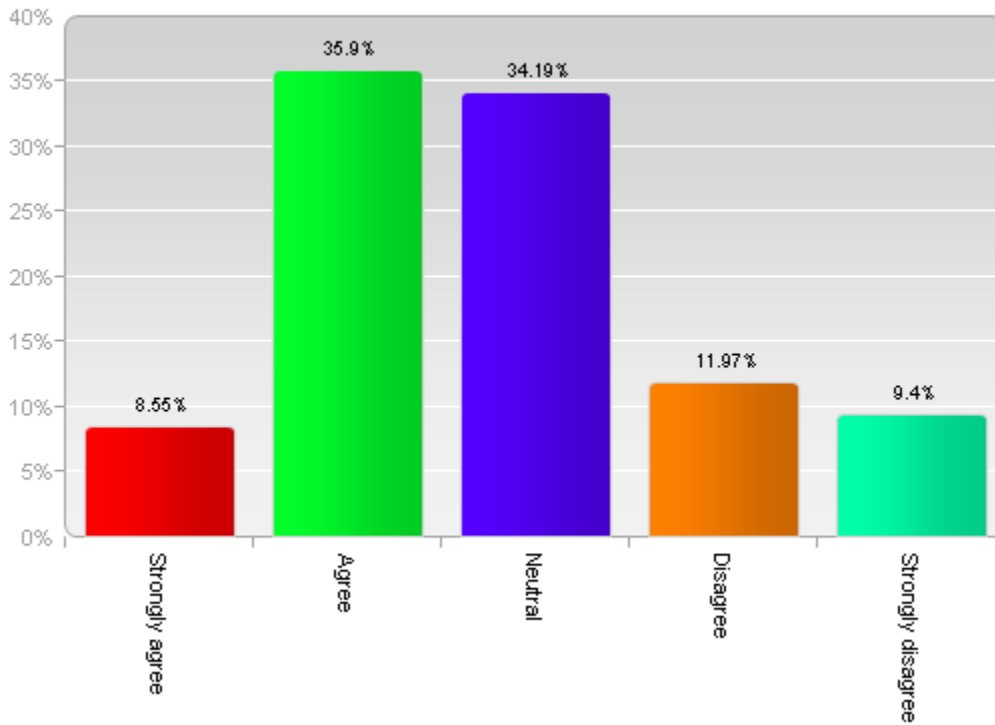
Q32. Langston Campus Only - The cafeteria is clean and well maintained.



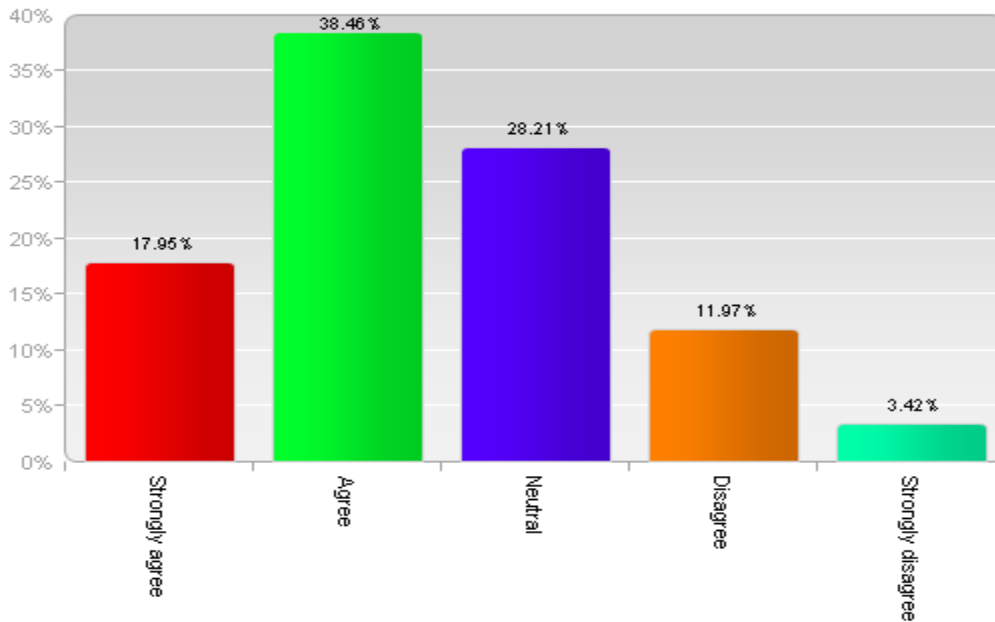
Q33. Langston Campus Only - There are sufficient number of weekend activities for students.



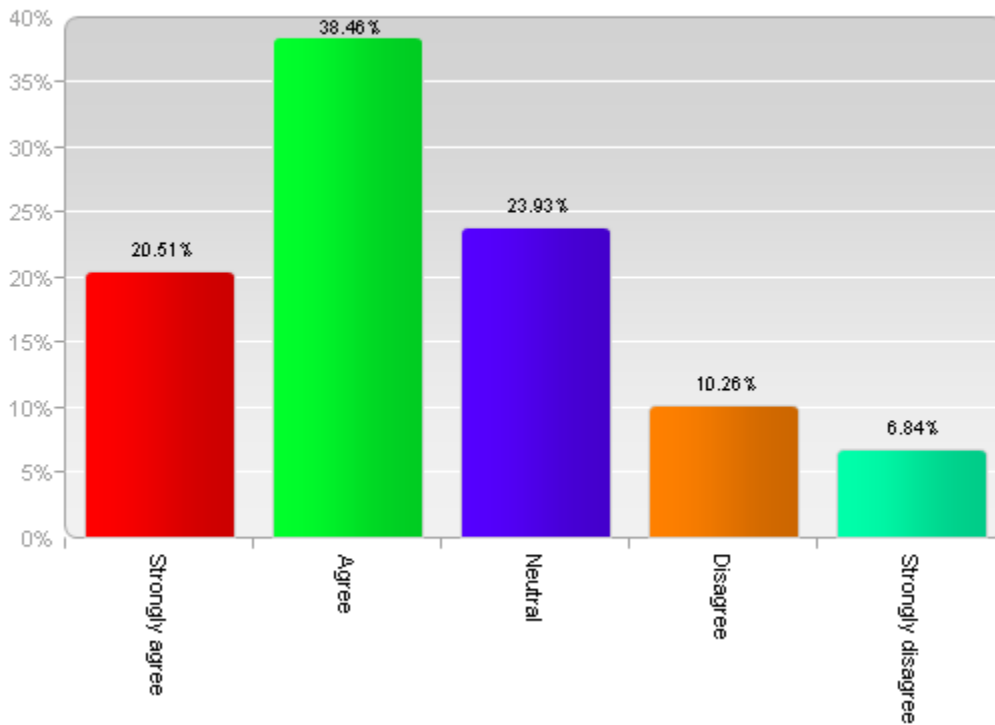
Q34. Langston Campus Only - A variety of intramural activities are offered.



Q35. Langston Campus Only - There are opportunities to explore my spirituality on campus.



Q36. Langston Campus Only - I am able to maintain and enhance my personal health and wellness on campus.



Q37. Langston Campus Only - I am aware of the co-curricular programs on campus (e.g., social events, performances).

